



HVAC · PLUMBING · ENGINEERING · SERVICE · CONTROLS

August 25, 2011

John Collum
Five Star Mechanical
109 Washington Blvd. Suite B
Algona, Wa. 98001

Subject: Letter of Recommendation

To whom it may concern,

Alliant Systems has been doing business with Five Star Mechanical for around 6 years, beginning the relationship when we took on an account that extended past our current service area. We have since continued to build our relationship with both John and Five Star over the years. The relationship has proven to be invaluable to taking care of our customers as well as keeping a close eye on costs.

Whether it be in the middle of the day or the middle of the night, we always receive great technicians and exemplary customer service. Not to mention the communication and follow up that take place after the call has been placed or even completed.

I have total confidence in John and his crew at Five Star, and we look forward to many more years of their exemplary service.

Sean Fogli

A handwritten signature in black ink, appearing to read 'S. Fogli', written over a light blue horizontal line.

Service Manager